



ePAY Product Enhancement V20.8

Deleting Saved Payment Methods

For integrated customers only (ePAY receives patient information from your hospital system daily)-- You can now remove expired or unwanted credit cards/ banking information which are stored within your patient accounts. By removing invalid payment methods, you can ensure that you are selecting a form of payment that will successfully process your patients' future payments.

Simply select the method of payment from the list and click on "Delete."

Method of Payment

Select a Method of Payment

Receipt Email *

test123 (Savings account ending in 1234)
XXXXXXXX1234

[Make Payment](#)

[Back](#)

Saved Payment Methods

Payment Name	Description	
test123	Savings account ending in 1234	Delete
V20.7.3_1111	VISA Card ending in 1111	Delete
V20.7.3_1234	Savings account ending in 1234	Delete
V20.7.3_1234_1	Savings account ending in 1234	Delete
V20.7.3_2345	Checking account ending in 2345	Delete
V20.7.3_5454_2	Master Card ending in 5454	Delete



New Email Notification Regarding Your Settlement

If you have requested our service to debit your account for fees or refunds, so that it is easier to reconcile and your refunds/ settlement are never placed on hold, for your convenience we will send you an email to notify you once the settlement process has been initiated. The email will contain the dollar amount your bank account will be debited the following business date to cover your processing fees/ refunds. This communication will provide a reminder so that you can ensure there are sufficient funds in your account for the withdrawal.

If you have any questions, please contact us at support@epayhealthcare.com or 888-640-7815.